



Simply Different | Simply Better | Simply Stone

## JOB REQUIREMENTS & RECOMMENDATIONS

### **Proposal Conditions**

Please remember that this is only an ESTIMATE. Your final invoice may vary from this estimate & will be adjusted upon obtaining actual field measurements & determining seam locations. A 50% deposit accompanied by this signed document & a signed proposal is required before any material can be ordered and/or fabrication begins. In the event that your deposit is in the form of cash or check, we require that a credit card number is provided to keep on file. The remaining balance is due at the time of delivery and/or installation is complete. We will do our best to supply material that meets your expectations; however, please remember that natural stone can vary greatly. Stone is a product of nature; therefore, it is impossible to guarantee precise color, veining, and other characteristics.

### **Field Measurements**

Before actual field measuring takes place, the following checklist must be completed:

1. We must receive your \$150 measuring fee OR your 50% deposit.
2. All cabinets must be installed, level, and secure. Cabinets CANNOT be moved or altered in any way, shape, or form once we obtain final measurements. If full height backsplashes are specified behind the cooktop or range, the microwave or hood vent must also be installed.
3. It is the owner or contractor's responsibility to notify their Design Consultant when the job is READY to be measured. If a Diniz Design representative comes out to measure when scheduled & the job is not ready to be measured, then there will be \$150 return trip charge.
4. The following must be present at the jobsite at the time of measure or brought to Diniz Design prior to measuring:

#### **IF YOU HAVE**

Undermount Sink  
Farmhouse Sink  
Drop-in Sink w/ faucet holes  
Drop-in Sink w/out faucet holes  
Slide-In Range  
Cooktop  
Downdraft  
Undermount Tub  
Drop-In Tub

#### **WE WILL NEED**

Sink, faucet, soap dispensers, etc.  
Sink must be installed prior to measurement  
Sink  
Sink, faucet, soap dispensers, etc.  
Factory specifications  
Factory specifications  
Factory specifications  
Tub must be installed prior to measurement  
Factory specifications

*\*\*\*Please be aware that all sinks & faucets do not fit in all cabinets. When using granite backsplashes, it is important to know the thickness of your backsplash is  $\frac{3}{4}$ " for 2cm stone &  $1\frac{1}{4}$ " for 3cm stone in order to purchase sinks and faucets. This can make a difference in the fit & placement. Also, you must discuss your sink size with your cabinetmaker. It is not the responsibility of Diniz Design if the sink does not fit in your cabinet.\*\*\**

5. The owner or contractor must be present at the job site at the time of measurement.
6. Any changes to the job (such as material, edge profile, etc.) must be communicated to your sales representative. No changes will be accepted via the CAD Draftsman at the time of measure. Absolutely NO CHANGES are allowed once fabrication begins!
7. For remodel jobs, demolition must be done at least two weeks prior to installation so that actual field measurements & CAD drawings can be produced for fabrication. Demolition can be done by Diniz Design for an additional charge; however, Diniz Design is not responsible for any damages occurred during demolition.
8. Installation of your countertops will be scheduled after the following have been obtained or provided: job has been measured, we have received all sink & faucet information, and you have provided a signed contract & estimate. We will do our best to install your job 2 to 3 weeks after all above requirements have been met; however, please be advised that lead times can vary depending on schedule availability.

**Installation**

1. If the installers arrive to install & the job is not ready for installation, there will be \$150 return trip charge.
2. Plywood is NOT needed for slab countertops. In the case of tile countertops, it is the owner or contractor's responsibility to supply & install the 5/8" plywood as well as wood edge band.
3. Any electrical and/or plumbing work is the responsibility of the owner. For remodel jobs where Diniz Design is responsible for demolition, all sinks & cooktops must be unhooked & removed prior to demolition.
4. Seam placement will be at the discretion of Diniz Design based on slab size, material thickness, & stone layout.
5. Diniz Design will not attach dishwashers to countertops. It is the owner/contractor's responsibility to attach the dishwasher to the cabinets.
6. All support for overhangs must be installed prior to installation. Supports must be used for overhangs larger than 8" when using 2cm material & 10" when using 3cm material. The support must be at least half the distance of the overhang. It is the owner/contractor's responsibility to discuss the number of necessary brackets & desired location of each with a Diniz Design representative.
7. If stone is placed between three walls, please be advised that there may be some damage to the existing sheetrock/wallpaper. Our installers will do their best to minimize damage; however, if damage occurs, Diniz Design is NOT responsible for repairs.
8. Your cooktop & downdraft along with any sinks not brought to Diniz Design at the time of measuring must be at your house at the time of installation. Please be aware that dust will be produced when cooktops and/or sinks are cut in your home. Our installers will try to minimize dust; however, you should also take steps to prevent dust from spreading throughout your home.
9. Cabinets must be painted or stained and dry prior to installation.
10. All appliance garages must be trimmed so that the stone can slide underneath. It is the owner or contractor's responsibility to allow 13/16" minimum for 2cm stone and 1 3/8" minimum for 3cm stone.
11. If using 3cm material, please discuss obtaining extenders for your faucet stems with your plumber or plumbing supplier. Do not use plumber's putty on any natural stone!
12. For all tub decks, faucet holes cannot be drilled for 24-48 hours following installation to allow the stone to set properly.
13. For all tile installation jobs, it is the customer's responsibility to remove all plumbing fixtures (toilets, pedestal sinks, shower doors, etc), outlet covers, and any shoe or base molding prior to installation. In the event that this is not taken care of prior to installation, Diniz Design will remove them at an additional charge; however, Diniz Design will NOT be responsible for any damage caused during removal. In addition, Diniz Design will not reinstall these items.
14. It is the customer's responsibility to take precautions to protect existing floors at the time of installation.
15. For proper care of your new stone (travertine, slate, marble, granite, quartzite, and limestone), Diniz Design recommends that you use STONETECH products. Revitalizer should be used on countertops and Stone & Tile Cleaner should be used on all showers and flooring. Do NOT use Windex, 409, SoftScrub, Scrubbing Bubbles, etc. on any natural stone!!! The full line of StoneTech products can be purchased at Diniz Design.

**Immediately following delivery and/or installation, it is the owner or contractor's responsibility to inspect all stonework & sign off on the completion of installation. If for some reason you cannot have an authorized representative present at the time of installation, it is your responsibility to report any problems or concerns to your Diniz Design salesperson the following business day. Diniz Design is not responsible for any problems and/or damages that are not reported to us at that time. If no problems were reported & you have not paid your final balance in full after 14 days, the balance of your invoice will be charged to your credit card on file. Your signature below approves the charge to your credit card in the event of any past due balance.**

*By signing this document, you have read & understand all of the above information & requirements.*

Owner/Contractor	Date
Credit Card Number	Exp Date